

From: Karlyn Eckman
To: Microsoft ATR,RFC-822=www.usdoj.gov/atr/cases/ms-s...
Date: 1/2/02 1:49pm
Subject: Microsoft products

Re: Comments from a Consumer Concerning Microsoft Products

I have just purchased my ninth computer, containing the Windows XP operating system. I did this reluctantly, because I dislike Microsoft products and resent the dominance that Microsoft commands on consumer and professional computing.

I am an independent consultant, but am forced to purchase Microsoft systems because it is used within the United Nations system (my primary contractor). Microsoft software does not easily allow a user to utilise files or software written in Apple, Linux or other formats. Microsoft's dominance means that I, as a professional and a home computer user, have very little choice in which operating sytem or software I can purchase.

I personally find Microsoft to be manipulative, greedy and unresponsive to the wide-ranging needs of the average American and even international computer user. What arrogance for Microsoft to think that it can produce software for the masses, regardless of need, preference and priority!?!

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